



DARYL L. OSBY
FIRE CHIEF
FORESTER & FIRE WARDEN

September 08, 2015

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

COUNTY OF LOS ANGELES


FIRE DEPARTMENT

1320 NORTH EASTERN AVENUE
LOS ANGELES, CALIFORNIA 90063-3294
(323) 881-2401

ADOPTED

BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

37 September 8, 2015


PATRICK OGAWA
ACTING EXECUTIVE OFFICER

APPROVE AN INCREASE TO THE CONTRACT FOR DATA VERIFICATION AND PROCESSING SERVICES (ALL DISTRICTS) (3 VOTES)

SUBJECT

The Consolidated Fire Protection District of Los Angeles County (District) is requesting approval to increase the Data Verification and Processing Services contract (Data Contract) with Proper LLC, dba Recognition Solutions, Inc. (RSI), from \$360,000 to \$480,000 per contract year. The contract sum increase is necessary to accommodate the recent volume increase in completed emergency medical services (EMS) report forms. The volume increase is due to increased volume of citizens accessing health care system-wide.

IT IS RECOMMENDED THAT THE BOARD ACTING AS THE GOVERNING BODY OF THE CONSOLIDATED FIRE PROTECTION DISTRICT OF LOS ANGELES COUNTY:

1. Approve an increase in the contract sum for the District's Data Contract from \$360,000 to \$480,000 for the current and each of the remaining contract years. This will increase the total maximum spending amount from \$2.74 million to \$3.22 million. This represents an increase of \$120,000 per contract year for the duration of the contract.
2. Delegate authority to the Fire Chief, or his designee, to execute an amendment to increase the contract sum as set forth herein. Such amendment will be approved by RSI and approved by County Counsel as to form.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Health care reform and the Affordable Care Act (ACA) have yielded significant impacts on standard health care providers and pre-hospital care providers alike. Today, more Los Angeles County citizens have health care coverage than ever before. The State's uninsured rate dropped by approximately 40% since implementation of the ACA and Covered California enrolled over 1.2 million people in the first half of 2014 alone. This increase in covered citizens has yielded an increase in people accessing health care here in the Los Angeles County and across the State.

The California Office of Statewide Health Planning and Development's "Emergency Department Encounters" frequency reports indicate volume increases for Los Angeles County emergency departments (ED) are consistent with those experienced by the District from 2012 through 2014. The 9-1-1 EMS system is an integral part of the health care system that provides prehospital care and transport for many of the citizens seeking care in EDs, so the fact that this unprecedented growth is paralleled by the EDs reflects that this issue is systemic. The impact of this recent increase in EMS call volume, as it relates to this contract, is the increase in the volume of patient care reports (PCR) completed by the personnel providing care to these citizens.

Background

The average monthly volume of PCRs has increased 33%, from 18,966 per month in 2012 to 25,200 per month in 2015. The current Data Contract with RSI has an annual contract sum maximum of \$360,000 for the second, third, and two optional years. This annual contract sum was established based on an anticipated annual volume increase of 3% (the average rate of incident volume annual growth prior to 2012). The unexpected volume increase for data verification and processing services will increase costs for those services and will ultimately exceed the contract sum in the remaining years of the contract.

Continuation of this data verification and processing service is essential to maintaining compliance with State and local regulations for data processing and submission to the local EMS agency. Furthermore, compliance with these regulations is tied to the District's authorization to provide EMS throughout Los Angeles County.

Implementation of Strategic Plan Goals

Approval of the recommended action is consistent with the County's Strategic Plan Goal #1: Operational Effectiveness. The increase for this contract will help ensure the District maintains the current data verification and processing to allow the District to continue to fulfill its responsibility to the regulatory agencies and the public it serves.

FISCAL IMPACT/FINANCING

The District's 2015-16 Adopted Budget includes sufficient funding for the increased data verification and processing volume. There is no impact to net County cost.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The current contract sum of \$2.74 million maximum for the District's Data Contract was approved by your Board on February 18, 2014.

CONTRACTING PROCESS

No impact on the contract process.

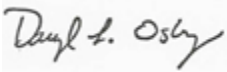
IMPACT ON CURRENT SERVICES (OR PROJECTS)

Approval of the recommended action will allow the District to continue with uninterrupted data verification and processing services and maintain compliance with timely data submission.

CONCLUSION

Upon approval by your Honorable Board, the District requests the Executive Office of the Board notify the District when the documents become available.

Respectfully submitted,

A handwritten signature in cursive script, reading "Daryl L. Osby".

DARYL L. OSBY
FIRE CHIEF, FORESTER & FIRE WARDEN

DLO:lg

c: Interim Chief Executive Officer
Acting Executive Officer, Board of Supervisors
Interim County Counsel